

# Staying Connected During COVID-19



## GET A FREE PHONE

**LifeLine** is a federal program funded by telecommunications fees that provides free phones and minutes to qualified individuals.

- **How to Get a Free Government Phone**
  - **Choose a Provider:** Find [LifeLine](#) providers near your location.
  - **Learn about Services:** Not all Lifeline carriers are equal, and shopping around may access more free minutes, better cell phones or even smartphones, and cheaper add-on minutes.
  - **Check for Qualification:** Usually, a person [qualifies](#) for participation if he/she is enrolled in other assistance programs already or receives a low (set by a specific number) income. The rules of the providing carriers also specify that there cannot be more than one free cell phone from the government per household.

## ACCESS INTERNET AND PHONE SERVICE OFFERS

### Comcast Xfinity

- **Free WiFi hotspots:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free — including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi). To access the internet at a hotspot, select the “xfinityifi” network name in the list of available hotspots, and then launch a browser.
- **Unlimited data:** Xfinity is pausing its data plans for 60 days, giving all customers Unlimited data for no additional charge.
- **Two months of free internet service:** New [Internet Essentials](#) customers receive two months of internet service at no cost, effective immediately. No contract is required. After the second month of use, customers are free to cancel their service or remain in the program as paying customers at the heavily discounted Internet Essentials rate of \$9.95 a month.



### Sprint

- **More data for participating high school students:** Sprint is doubling the 1Million Project’s data allotment from 10 GB to 20 GB per month through June 30, 2020.



## T-Mobile



- **Weekly offers:** T-Mobile is partnering with Feeding America, Shaw Education and YouTube through T-Mobile Tuesdays, a program that thanks customers with exclusive offers every Tuesday. For more information, download the T-Mobile Tuesdays app.
- **More data for participating teachers and students:** T-Mobile is increasing the data allowance to schools and students using its **EmpowerED** digital learning programs at no cost. Each participant now has access to at least 20GB of data per month for the next 60 days. For more information, [visit](#) T-Mobile's website.

## Verizon



- **Free international calling:** Customers can call countries identified by the Centers for Disease Control as Level 3-impacted by the coronavirus at no cost, effective March 18 through the end of April 2020. This is available to wireless postpaid consumer and small/medium business customers, and landline home phone customers. Unlimited calling will be included for mobile and landline calls, with the exception of Iran, Latvia, Lithuania and Slovenia provided 300 minutes of free calls per month. Effective March 16, wireless prepaid customers will also receive a total of 300 additional minutes to call Level 3 countries.
- **No Activation Fees:** Verizon is waiving activation fees on new lines of service and upgrade fees starting March 18. This applies to all purchases and service-only activations made through Verizon digital channels, such as verizonwireless.com and the My Verizon app. For more information, [visit](#) Verizon's website.

## AT&T



- **\$10 million Distance Learning & Family Connections Fund:** The new Distance Learning and Family Connections Fund gives parents, students and teachers tools they need for at-home learning. The fund also will provide resources to maintain connections for those isolated from family and friends.
- **Unlimited AT&T home internet:** All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, the company will continue to offer internet access for qualifying limited income households at \$10 a month through its Access from AT&T program. AT&T expanded eligibility to Access from AT&T to households participating in the National School Lunch Program and Head Start. Additionally, the company will offer new Access from AT&T customers two months of free service.
- **Serving those who serve:** AT&T is redirecting more resources to provide communication services and tools for first responders, health care professionals, educators and other essential customers. This additional support will help ensure these customers can continue providing critical support to the country and their communities, particularly to first responders using the FirstNet network.